

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 01st day of December' 2023

C.G.No.38/2023-24/Kurnool Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
 Former Principal District Judge

Members Present

| | |
|-------------------------------|-----------------------------|
| Sri. K. Ramamohan Rao | Member (Finance) |
| Sri. S.L. Anjani Kumar | Member (Technical) |
| Smt. G. Eswaramma | Member (Independent) |

Between

Sri. E. Balaramudu, 652/B2, Karlagunta,
Krishnagiri (M) Kurnool District.

Complainant

AND

1. Dy. Executive Engineer/O/Dhone
2. Executive Engineer/O/Dhone
3. Executive Engineer/Construction/Kurnool

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 16.11.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The case of the complainant is that he applied for Agricultural service connection and paid the necessary deposit amounts as directed by the respondents in August'2023 but the respondents till this date did not release the service connection and hence the complaint.



02. The said complaint was registered as C.G.No.38/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the application from the complainant for new agricultural connection, they have sanctioned the estimates on 11.07.2023 and the complainant paid the necessary deposit amounts on 16.08.2023. They further submit that the service connections are released for paid agricultural consumers upto 30.06.2023 in operation section, Krishnagiri. As per the seniority list for the paid consumers, the seniority number of the complainant is 141 in the list. At present the DTRs are issued and works are under progress in respect of the service connections of the consumers upto 18th number in the seniority list. The service connection of the complainant will be issued as per online priority list of the operation section/Krishnagiri and till then the complainant has to wait.

03. Heard both the parties through video conferencing.

04. Now the point for determination is:

Whether there are grounds to direct the respondents to release the service connection of the complainant as prayed for?

05. **POINT:** Perused the entire record. The respondents filed a copy of the seniority list of the consumers who applied for agricultural service




connections in which the serial number of the complainant is 141. According to the respondents, the works to release the agricultural service connections of the consumers upto 18th number in the seniority list, are in progress. According to the respondents the agricultural service connections will be issued on priority basis as shown in the seniority list. Considering the circumstances, this Forum find no grounds to direct the respondents for immediate release of the agricultural service connection of the complainant, ignoring the seniority list and the complainant has to wait until his turn comes. Accordingly, the point is answered.

06. ***In the result***, the complaint is dismissed. There is no order as to costs.
07. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 01st day of December'2023.


CHAIRPERSON


Member (Finance)
01/12/2023


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.



Handwritten notes in blue ink, possibly a signature or initials.

Handwritten notes in blue ink, possibly a signature or initials.

Handwritten notes in blue ink, possibly a signature or initials.